

5.6 Business Continuity Management

In a highly volatile business environment facing increasingly complex risks — whether natural disasters, fires, information technology system disruptions, or public health incidents — the Company places the highest priority on Business Continuity Management (BCM) as a critical foundation for building organizational resilience and as an integral part of good corporate governance, to ensure that core production activities continue to operate smoothly and efficiently even in the face of unexpected circumstances.

Business Continuity Management Policy

The Company has established a clear governance structure through the Business Continuity Management Committee (BCM Committee), integrated with the Management-Level Risk Management Committee, to set strategic direction, oversee operations, and regularly review the effectiveness of the system. This structure promotes the organizational SMART Culture, with a particular focus on the Agility (A) dimension - emphasizing the ability to adapt swiftly and prepare for rapid changes.

Management Approach

The company has adopted the ISO 22301: 2016 Business Continuity Management standard as a framework to develop a 9-step business continuity plan that fits the organizational context. The Deming Cycle, or PDCA (Plan-Do-Check-Act) Cycle, a continuous quality management system, is used as a guideline for operational processes.



- 1 Define policy and scope, establish a governing committee, set operational objectives, and determine performance indicators for effectiveness.
- 2 Establish a Business Continuity Planning (BCP) working team.
- 3 Develop the Business Continuity Plan.
- 4 Prepare for and mitigate impacts, respond to incidents, and restore business operations.
- 5 Manage the supply chain from a business-continuity perspective.
- 6 Review and test the Business Continuity Plan.
- 7 Evaluate the effectiveness of the Business Continuity Plan.
- 8 Management reviews.
- 9 Communicate and embed a business-continuity mindset throughout the organization.

The key processes integrated within the BCM system comprise Business Impact Analysis (BIA) to identify and prioritize critical processes, risk assessment of threats that may cause business disruptions, and the development of Incident Response Plans along with Recovery Plans at the business unit level that are comprehensive and up-to-date, covering all 7 factories and the head office.

The preparation of such plans is carried out in accordance with the processes specified in the Quality Procedure manual and has been formally registered as official documentation.

Goals and Performance Results for 2025

In 2025, the Company continuously conducted drills and plan reviews, and successfully maintained business continuity in accordance with its established targets, covering all business units as follows:

KPI	Goals for 2025	Performance	Status
Business Continuity Plan (BCP Scenario Mock Drill)	100%	100%	
Review and update of BCP plans for all business units (7 factories and the head office)	At least annually	100%	



Business Continuity Plan