5.5 Information Technology and Cyber Security

Information technology has helped today's businesses, which require efficient in recording and coordinating the various steps, making the business process faster and smoother. At the same time, information technology has become a key risks for business interruption, when there is a system failure, and it is also a point of attack to damage it or steal and take over data or systems from cyber threats. With this, the company takes information technology and cyber security seriously. Stakeholders, including consumer data, customers, employees, manufacturers, raw materials, and other related sectors, have established the information security policy and mechanisms to prevent unauthorized access to systems and information that may cause business damage. The Company has a corporate policy to increasing high level protection cyber security treatment, including planning for resolving potential threat incidents.

Information Technology and Cyber Security Risk management

The company has guidelines for managing information and information security risks following the Cyber Security Framework guidelines of the National Institute of Standards and Technology, USA (NIST). It is a working concept to enable practical threat assessment, prevention, detection, response, and remediation planning.

Identify | Protect | Detect | Respond | Recover

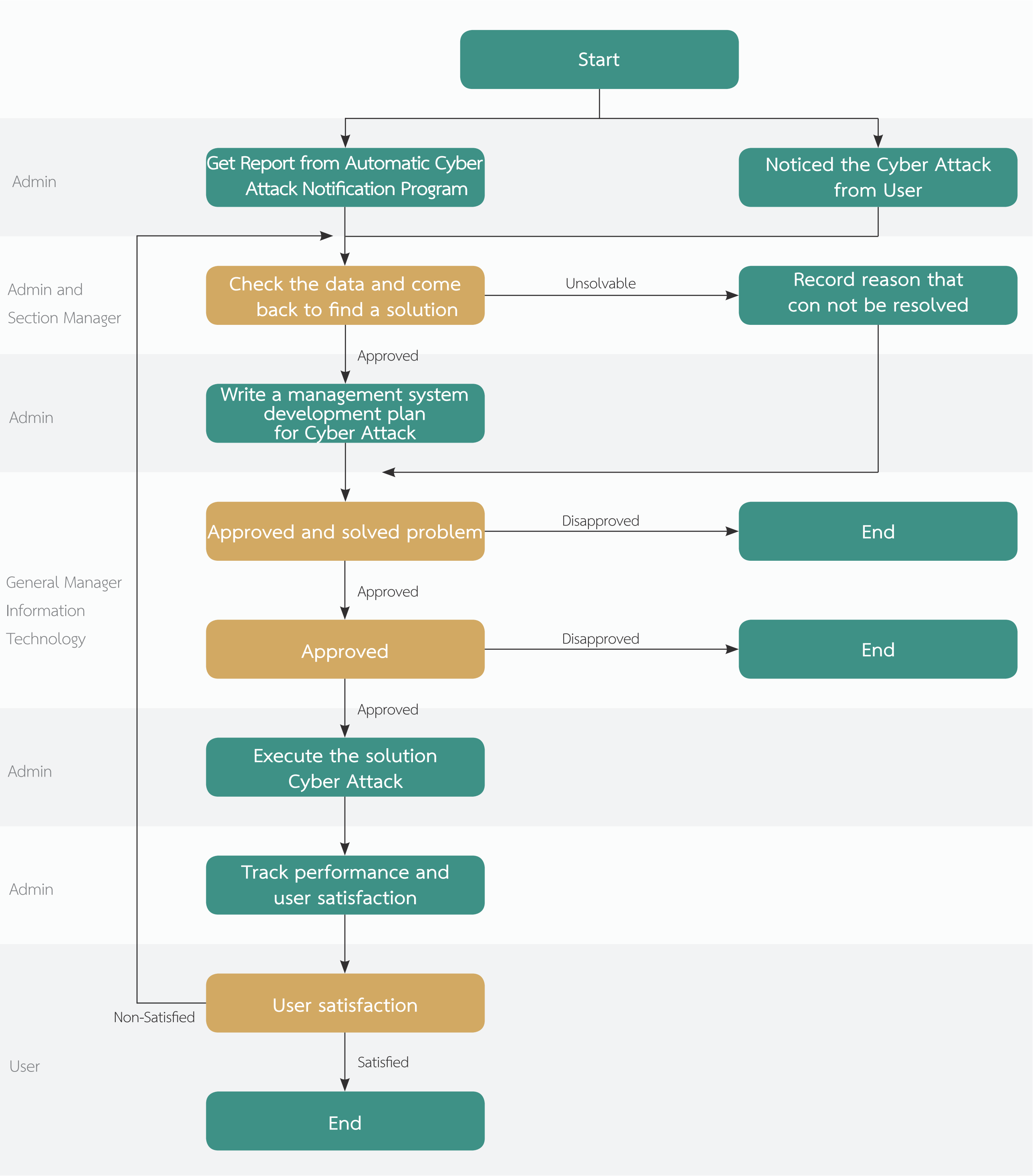
The management of company has formulated a security strategy for the system and information prevention of cyber attacks and all processes following the laws and good governance practices. The Company has prepared policies to communicate to employees including the Code of conduct on technology and information practice, which is used to detect, respond and fully rehabilitate upon the event of cyber attacks.

The Information Technology Department also conducts a risk assessment monthly with crucial risk indicators on the Corporate Risk Committee to ensures that it can manage the risk effectively and reduce the potential impact on the organization and business opportunities.

Personal Data Security Practices

The Company recognizes the importance of personal data protection must protect a basic fundamental right in privacy under the Constitution of the Kingdom of Thailand. And the Universal Declaration of Human Rights, in which individuals are subject to arbitrary interference with their privacy, family, home, communication with honor and reputation. Everyone has the right to be protected by the law against interference with such requests or to blasphemy including supporting and respecting human beings' protections promulgated internationally following the United Nations Global Compact principles and the Personal Data Protection Law, it has established and announced a Personal Data Protection Policy since May 18, 2021.

Complaints and information security incident response systems are provided by the


Start
Admin
Get Report from Automatic Cyber Attack Notification Program
Noticed the Cyber Attack from User
Admin and Section Manager
Check the data and come back to find a solution
Unsolvable
Record reason that con not be resolved
Approved
Admin
Write a management system development plan for Cyber Attack
General Manager Information Technology
Approved and solved problem
Disapproved
End
Approved
Approved
Disapproved
End
Approved
Admin
Execute the solution Cyber Attack
Admin
Track performance and user satisfaction
User
User satisfaction
Non-Satisfied
Satisfied
End

The Company provides a system for handling complaints about information technology security via the web application, email and telephone systems. Employees can use the telephone channel or email the recipient 24 hours a day using the web helpdesk. Company internal application or email cybersecurity@somboon.co.th

Performance of Information Security and Information Technology Year 2021

Anti-Virus Competitiveness of the organization Year 2021			
Month	Number of Attacks	Number of time prevented	Number of successful attacks
January	274	274	0
February	309	309	0
March	283	283	0
April	154	154	0
May	515	515	0
June	284	284	0
July	379	379	0
August	376	376	0
September	470	470	0
October	774	774	0
November	504	504	0
December	829	829	0
Total	**5,151**	**5,151**	**0**

Protection against computer virus attacks. **100%**

None **(0)** Business disruption due to cybersecurity and information technology risks.